

To whom it may concern:

All too often interactions between different corporations and individuals that are 'supposed' to help are conducted in a mundane or bureaucratic manner. That has not been the case with Richard Clark.

I've known Richard several years and he has always offered to help, often providing highly technical engineering assistance for my projects. He is considered a subject matter expert on many various topics, and has the ability to break down highly technical terms and solutions into easy to understand parts. Perhaps most important is the human touch he provides, always patient and polite.

However, when cause for such interaction results in an enriching and enlightening experience, special recognition should be taken. This has been my recent experience, while I was designing a Ham Radio antenna system.

Recently I had been engaged in trying to find a solution for problems that developed during the design. I had many unusual technical requirements and constraints and that caused me to hit a 'brick wall'. Fortunately, after Rich analyzed the situation, he was able to suggest not one, but several different options to my problem. This included suggestions to improve my original design for additional benefits that I never considered.

My project was refined by dealing extensively with Richard. Over the years he has consistently met my requests for help, often when others wouldn't, with efficiency and professionalism. In addition, the interjection of his personal expertise and experience has provided me with information which has resulted in refinements to these projects. These refinements have led to a significant enhancement in cost and operational efficiency, not to mention most important, opening my mind up to new ways.

The assistance of Mr. Richard Clark has proven to be particularly invaluable in this regard. His willingness to make himself available to my inquiries, and his genuine concern for my problems, deserve a special note of praise and my expression of sincere gratitude.

Thank you very much, please consider me a satisfied customer as well as an asset, should you feel I can be of assistance.

Myles Landstein
myles@dti.net